





Table 4. Domestic Fuel Rates & Penalties

Fuel or Change Cancellation for non-availability when vessel not under way <sup>1</sup>				
Form Families	Minimum Super Service <sup>2</sup>	Minimum Value	Minimum Value	Minimum Penalties
ESCs	(SEASERVIT) (SOLUS) (SOLUS) (SOLUS) (SOLUS) (SOLUS)	(SOLUS) (SOLUS)	(SOLUS) (SOLUS)	(SOLUS) (SOLUS)
Change Fees Per Passage Per Sector	Any changes within 48 hours of loading, or arrival at berth 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$50 000 or basic fare plus fare difference (whichever is lower)	\$50 000 or basic fare plus fare difference (whichever is lower)	NL
Cancellation Fees Per Passage Per Sector	Any changes within 48 hours of loading, or arrival at berth 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$50 000 or basic fare (whichever is lower)	\$50 000 or basic fare (whichever is lower)	\$50 000 or basic fare (whichever is lower)
Change Cancellation allowed 01	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.
No Show	Only when refundable	Only when refundable	Only when refundable	Only when refundable

Fuel or Change Cancellation for non-availability when vessel not under way <sup>1</sup>				
Form Families	Minimum Super Service <sup>2</sup>	Minimum Value	Minimum Value	Minimum Penalties
ESCs	(SEASERVIT) (SOLUS) (SOLUS) (SOLUS) (SOLUS) (SOLUS)	(SOLUS) (SOLUS)	(SOLUS) (SOLUS)	(SOLUS) (SOLUS)
Change Fees Per Passage Per Sector	Any changes within 24 hours of loading, or arrival at berth 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$50 000 or basic fare plus fare difference (whichever is lower)	\$50 000 or basic fare plus fare difference (whichever is lower)	NL
Cancellation Fees Per Passage Per Sector	Any changes within 24 hours of loading, or arrival at berth 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$50 000 or basic fare (whichever is lower)	\$50 000 or basic fare (whichever is lower)	\$50 000 or basic fare (whichever is lower)
Change Cancellation allowed 01	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change cancellation done within 2 hours, no show charges will apply.
No Show	Only when refundable	Only when refundable	Only when refundable	Only when refundable

<sup>1</sup> In terms of fuel covered by ESCs for use on 30/09/2020 and effective 01 August 2020 (under no circumstances, the cancellation charge shall be more than the basic fare plus fuel charge in addition to no-show charges and fuel charges as applicable to basic fares)

**ESCs:**

- 1. Basic Charges are applicable per passenger in case of non-refundable fares. Non-refundable.
- 2. In case of the insurance application charges and difference of fare if any are applicable.
- 3. Cancellation fees are not applicable for change cancellation in the above mentioned.
- 4. In case of flight cancellations.
- 5. Alternative arrangements are made for the below the below.
- 6. The change cancellation fee is not applicable for the first available service - fuel amount to be refunded.
- 7. Fuel arrangements for the cancelled sector is made by the passenger(s). Refund of basic fare for the cancelled sector.
- 8. The passenger is not liable for the cancelled sector. If passenger(s) makes non-arrangement, fuel refund is order in respective MSZ along with cancelled non-arrival fees, if any.
- 9. No refundation or cancellation fees applicable on refund fares.

<sup>2</sup> NL - Not refundable or Cancellation fees applicable on refund fares.

<sup>3</sup> Only when refundable.