

ALLIANCE AIR DOMESTIC FARES (INSTANT & ADVANCE PURCHASE FARES)

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Table 5. Domestic Fare Rules & Penalties

How to Calculate the Difference Between Your Salary and the Minimum Salary				
Pay Periods		Minimum Salary Rate	Minimum Value	Minimum Difference
Semi		\$6,840.00 / 12 = \$570.00 \$5,000.00 / 12 = \$416.67	\$400.00 / 12 = \$33.33	\$536.67
Change Pay Period Per Month	Any changes within 28 hours of working 7 (seventeen) 8 (eight) days before the start date Dependent 3 (three) days Dependent 4 (four) days & above	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)
	Any changes within 28 hours of working 7 (seventeen) 8 (eight) days before the start date Dependent 3 (three) days Dependent 4 (four) days & above	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)
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Calculation from the Pay Period Per Month		\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)	\$67 - \$500 or basic from pay difference (with minimum 8 hours) \$67 - \$500 or basic from pay difference (with minimum 8 hours)
Change Calculation after 28 hours		2 (two) hours before the departure of 8 (eight) days for change calculation after 28 (twenty-eight) hours, so the change will apply. 2 (two) hours before the departure of 8 (eight) days for change calculation after 28 (twenty-eight) hours, so the change will apply.	2 (two) hours before the departure of 8 (eight) days for change calculation after 28 (twenty-eight) hours, so the change will apply. 2 (two) hours before the departure of 8 (eight) days for change calculation after 28 (twenty-eight) hours, so the change will apply.	2 (two) hours before the departure of 8 (eight) days for change calculation after 28 (twenty-eight) hours, so the change will apply. 2 (two) hours before the departure of 8 (eight) days for change calculation after 28 (twenty-eight) hours, so the change will apply.
No Show		Only basic rate payable	Only basic rate payable	Only basic rate payable

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In the event of CAR issued by OCA file no. 29 26/2020-SGD effective 10 August 2020 under no circumstances, the cancellation charges shall be more than the basic fee plus fuel charge (in Alliance Air on domestic routes). Fuel charge is already merged with Basic Fare)

Note:

1. Above Charges are applicable per coupon. In case of "non-refundable", Basic Fare will be forfeited.

2. In case of Re-issuance: Applicable Charges and Difference (if any) are applicable

3. **Concessionary Fare:** FBD rules will apply for change/cancellation/refund/no-show.

d. In cases of Flight/Disruptions

a) Alternate arrangements are made by the airline - No Refund

b) Passenger is taken back to the point of origin by the first available service. Full amount to be refunded.

c) Once assessment for the cancelled sector is made by the economist(s), Refund of Basis fee for the cancelled sector

c) Own arrangement for the cancelled sector is made by the passenger(s). Refund of Revenue for the cancelled sector.

d) The passenger is not taken to the indicated destination & passage
 e) No validation or cancellation fee, applicable on select tickets

*These fares/frees are subject to change without prior notice.