

Table 6: Standard Fees Rates & Penalties

For the following categories of flights: Standard (not applicable to Flexi and Flexi Plus)				
Fee Category	Minimum Super Sector	Minimum Value	Minimum Flexible	Minimum Flexible
Notes	SEAS, SLYT, SULL, SGL, SMM, SXXX, GDL, MK, K	(per 1000 Miles or 200 PPH)	(per 1000 Miles or 200 PPH)	(PPH)
Change Fees Per Person Per Sector	Any changes within 14 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$40 000 or basic fare plus fare difference (whichever is lower)	\$40 000 or basic fare plus fare difference (whichever is lower)	NL
Cancellation Fees Per Person Per Sector	Any changes within 14 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$40 000 or basic fare (whichever is lower)	\$40 000 or basic fare (whichever is lower)	\$40 000 or basic fare (whichever is lower)
Change/Cancellation allowed 60	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.
No Show	Only taxes refundable	Only taxes refundable	Only taxes refundable	Only taxes refundable

For the following categories of flights: Flexi (not applicable to Standard and Flexi Plus)				
Fee Category	Minimum Super Sector	Minimum Value	Minimum Flexible	Minimum Flexible
Notes	SEAS, SLYT, SULL, SGL, SMM, SXXX, GDL, MK, K	(per 1000 Miles or 200 PPH)	(per 1000 Miles or 200 PPH)	(PPH)
Change Fees Per Person Per Sector	Any changes within 14 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$40 000 or basic fare plus fare difference (whichever is lower)	\$40 000 or basic fare plus fare difference (whichever is lower)	NL
Cancellation Fees Per Person Per Sector	Any changes within 14 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days Departure 4 days & above	\$40 000 or basic fare (whichever is lower)	\$40 000 or basic fare (whichever is lower)	\$40 000 or basic fare (whichever is lower)
Change/Cancellation allowed 60	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation more than 2 hours, no show charges will apply.
No Show	Only taxes refundable	Only taxes refundable	Only taxes refundable	Only taxes refundable

1. Amount of refund to be paid to the passenger in the event of a cancellation, the amount of change fee to be applied for a change or the amount of no show charge to be applied for a no show, will depend on the applicable fare conditions. For more information, please refer to the applicable fare conditions.

2. In case of the issuance, application, changes and difference of fare if any are applicable.

3. Cancellation fees: MSX will not apply for change/cancellation for the following:

- a. In case of flight re-booking
- b. Alternative arrangements are made by the airline. (No Refund)
- c. Passenger is unable to fly due to flight cancellation or other reasons. Full amount to be refunded.
- d. Change arrangements for the cancelled sector is made by the passenger(s). Refund of basic fare for the cancelled sector.
- e. The passenger has been to the relevant destination(s). Passenger(s) makes a re-booking. Full refund is made in respect of MSX along with cancelled sector unless fare, if any, is the condition of cancellation has applied on other flights.

4. Taxes/fees are subject to change without prior notice.

5. **Standard** and **Flexi**